

UGANDA PRISONS SERVICE STRENGTHENS DIGITAL TRANSFORMATION THROUGH FIRST-EVER ICDL TRAINING FOR SENIOR OFFICERS



As institutions worldwide increasingly adopt digital technology to boost efficiency, accountability, and service delivery, the Uganda Prisons Service (UPS) is positioning itself as a modern, professional correctional service ready for the digital era. In line with the government's Digital Transformation Agenda and Uganda Vision 2040, UPS continues to invest in ICT capacity building to enhance professionalism, records management, communication, and operational efficiency.

A historic milestone for the Service, twenty-one senior officers from five regions have completed the first ICDL (International Computer Digital Literacy) training program within UPS. The cohort comprises 4 Regional Prisons Commanders (RPCs), 4 District Prisons Commanders (DPCs), 12 Officers-in-Charge (OCs), and 1 ICT staff member; 14 are male and 7 are female.

The four-day training took place at the Prisons Academy and Training School (PATS) in Luzira from Monday, 25 May to Friday, 29 May 2026. It marks the beginning of a broader digital literacy program slated for rollout across the country as UPS accelerates its digital transformation and modernization of correctional administration.



The training was delivered by Computer Learning Center Africa (CLC Africa), a registered and certified training provider with operations in over 25 countries and more than 27 years of hands-on IT and corporate training experience designed for professionals. Participants completed all essential ICDL modules, including Computer and Online Essentials, Presentation, Documentation, and Spreadsheets, equipping them with practical digital knowledge and modern computer application skills for effective public service delivery.



The closing ceremony was presided over by Mr. Xavier Francis Elubu, Assistant Commissioner of Prisons, on behalf of the Assistant Commissioner General of Prisons – Administration. He commended the ICT Department and CLC Africa for organizing and delivering a successful training and urged the officers to apply their newly acquired digital skills to improve efficiency in their offices and stations. He stressed that these skills would strengthen official communication, reporting, records management, and overall service delivery while enhancing professionalism, accountability, and productivity.



Ms. Peace Christine Babirye, Assistant Commissioner of Prisons in charge of ICT, congratulated the officers and described the ICDL course as a prerequisite for embracing the digital transformation journey within their respective offices. She encouraged them to carry forward what they had learned, work smarter, and let their achievements become a lasting legacy. She also commended the dedicated ICT officers and CLC Africa for their tireless efforts in delivering a successful program and highlighted the graduates' discipline, focus, and enthusiasm as indicators of their readiness to spearhead digital transformation.

Special appreciation was extended to the guest speaker from the Ministry of ICT and National Guidance, Principal Information Technology Officer Mr. Amos Mpungu, for delivering an engaging lecture on Uganda's digital transformation journey and the importance of digital literacy in modern public institutions.

The knowledge and hands-on IT skills gained during the training will empower UPS officers to contribute effectively to the Service's digital transformation agenda and to national ICT development priorities outlined in the Fourth National Development Plan (NDP IV).

This training comes at a time when UPS is progressively expanding digital management systems to modernize correctional administration. Systems such as the Official Mail System, Human Resources Management Information System (HRMIS), Intranet Services, Prisoners Management Information System, and Digital Radio Communication Systems are being deployed and expanded. The ICDL program is expected to significantly support the adoption and effective use of these systems by equipping officers with essential practical digital skills for today's technology-driven work environment.

UPS leadership remains committed to building a digitally competent workforce capable of supporting innovation and transformation within the Service. With this pioneer intake successfully completed, UPS plans to gradually extend the ICDL training nationwide, a move expected to strengthen digital competence, operational efficiency, and service delivery across all prison units and administrative structures.

At the ceremony's conclusion, certificates were officially awarded to all participants in recognition of their successful completion of the ICDL program.

GALLERY







